

**Zage Apparel**  
**Custom Apparel Policy and Procedures:**

Heat Press\* (1-11 garments):

Processing Time: up to one business week after survey submission

Project Completion: up to 14 business days after final approval

Shipping Time: Priority Mail (varies per order)

Heat Press\* (12+ garments):

Processing Time: up to one business week after survey submission

Project Completion: up to 4 business weeks after final approval

Shipping Time: Priority Mail (varies per order)

Embroidery & Twill Lettering\* (any quantity):

Processing Time: up to one business week after survey submission

Project Completion: up to 6 business weeks after final approval

Shipping Time: Priority Mail (varies per order)

\*All custom apparel can inquire additional project completion days based on design

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Shipping or delivery fees vary per order.

Rush orders are accepted at an additional fee.

All designs remain the property of Zage Apparel and should not be replicated or duplicated.

All custom pieces require a final written approval of mockups and full payment prior to project production.

Payment can be made via Venmo @AariellaK or Cash App \$AariellaK